

CLICK REPLY™

WAREHOUSE BILLING

Operational efficiency is an inescapable driver in today’s organisation. Doing more with less is the business as usual mantra! In spite of the recent efforts towards cost control, the majority of logistics operations still offer significant opportunities for improving and optimising utilisation of time, storage space and operational resources. Such improvements have a direct impact on overall organisational efficiency and profitability.

Common problems are found in the allocation of costs based on generic assumptions, in manual data entry causing loss of time and money, in costly monitoring of data in excel sheets, in the inadequacy of real cost control procedures and in the absence of analysis and forecasting tools.

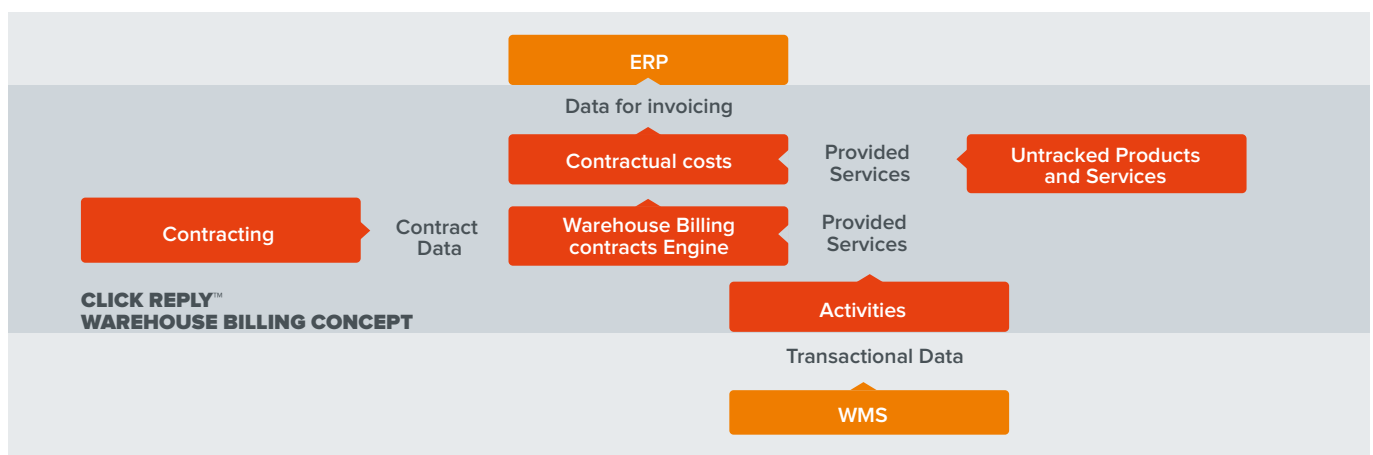
This scenario, together with the complexity often found in cost structures and rate models, drives the requirement for a system specifically designed to control warehouse costs in an efficient, effective and flexible manner.

Click Reply™ Warehouse Billing is the solution which automates the calculation of warehouse costs, based on contractual requirements and rate models agreed with the Logistic Service Provider, as well as the

activities actually carried out, ensuring:

- **saving time** spent in manual entry of cost data, in their verification and validation,
- **traceability** of each activity and cost,
- **flexibility** in defining the contractual and rate structure,
- **adaptability** to changes in rate models and services,
- **full visibility** of costs and services provided on an historical basis,
- **accuracy** in calculation and analysis of costs by site, Business Unit stock owner, LSP, contract, category, activity, sub-activity,
- **availability** in real time of total costs with the progress of warehouse activities.

Individual rates can be applied to each transaction, increasing the ability to identify, thus ensuring quality



Click Reply™ Warehouse Billing provides of a rich source of information and historical data that can be analysed to compare costs and determine new solutions with a view to continuous improvement in performance and costs reduction.

and consistency between activities managed and costs tracked.

Click Reply™ Warehouse Billing offers simplicity and flexibility of configuration to meet any requirement, however complex, and support the large variability of requirements characterising each key element of the cost structure:

- **activities** that generate costs can be configured in a three level structure – cost category, activity and sub activity – and can be identified through the use of multiple factors available in input transactions from the warehouse management system;
- **contracts** and related rates can be configured according to specific rules defined with each Logistic Service Provider;
- **rates** can be configured according to several models (for example fixed, linear, ranges), according to the required allocation driver (gross or net weight, volume, pieces, etc. available from input transactions), according to currency and validity.

The flow of activities carried out in the warehouse is captured and automatically associated with the correct contracts, thus providing real-time visibility into the value of costs incurred.

Also manually tracked activities can be managed by the system for a complete coverage of all cost elements incurred, for example for occasional value added services.

For full control and accuracy, corrections can be made and thus costs validated before closing them, as well as recording subsequent credits or debits, completely independent of the billing accounting system.

The account manager is supported step by step in the approval process that often takes place within the organisation and with the Logistic Service Provider, eliminating billing errors and consequent waste of time for their correction.

To enable the decision-making process a large set of tools is available for analysis and reporting, in tabular, graphic and paper form, in which the summary information provided can be analysed in detail in order to define the necessary corrective actions.

The **Click Reply™ Warehouse Billing** application is deployable either standalone or integrated with any 3rd party WMS. Access to the solution is controlled by user- or roles-based access profiles.”

Control and analysis are ensured by a wide range of functionalities that exploit advanced tools for the presentation of information:

- **Dashboard** for immediate and visual comprehension of the cost trend with the possibility to perform detailed analyses through the use of drill-down features;
- **Statistics**, exportable to excel, for customised and flexible analysis of data;
- Predefined **reports**, generated according to the desired criteria, in PDF format;
- **Features** providing **step by step** guidance in the configuration of data;
- **Navigation** among tabular data, exportable to excel, for querying configured data and calculated costs.

LOGISTICS REPLY is the Reply Group company leader in the provision of advanced Supply Chain Execution solutions, developed with its proprietary Click Reply™ and SideUp Reply™ suites and using the latest technologies available.

CLICK REPLY™ is a solution that can be deployed on-premises or in the cloud, while SideUp Reply™ is a multi-tenant SaaS solution based on the cloud computing technology.

The **SIDEUP REPLY™** Suite was introduced in 2010 with the launch of the warehouse management module. From then, the product has continued to grow and today includes various modules focused on Visibility and Efficiency.

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