

Consulting, licensing, implementation, ongoing services



Your Trusted Source for Enterprise-grade Microsoft Infrastructure

Cluster Reply, as a CSP Direct partner, provides end-to-end support for your Microsoft-based IT infrastructure — from consulting and implementation to ongoing services and licensing. As a Cluster Reply customer, you benefit from a holistic, long-term engagement model that enables you to navigate change, transformation, and new growth together with an experienced, internationally positioned Microsoft partner.

Tailored support for optimizing your licensing agreements

Do you hold a Microsoft Enterprise Agreement that can no longer be renewed due to changes in the licensing model? We take care of exactly that for you. As a direct CSP partner, we are fully independent of intermediary distributors. Your advantage: You work exclusively with Cluster Reply as your single contractual partner.

- ✓ Personal support
- ✓ Direct communication
- ✓ Streamlined cost structure
- ✓ More flexible billing models

Comprehensive consulting across the entire customer lifecycle

At Cluster Reply, you receive everything from a single trusted source: advisory services, licensing, implementation, ongoing support, and managed services. Benefit from our broad portfolio and our close alignment with Microsoft. Our direct connection to global product groups allows us to escalate your requests quickly whenever needed.

- ✓ Long-term planning
- ✓ Strategic guidance
- ✓ Holistic end-to-end support

Exactly the service you need, whenever you need it

When it comes to managing licenses for your Microsoft products and services, nothing should be left to chance. With Cluster Reply as your Microsoft partner, you can fully leverage the advantages of the CSP program—such as scalability and flexibility—directly for your organization, and easily manage everything yourself via our self-service portal if you wish.

- ✓ 24/7 license ordering
- ✓ Simple activation of your subscriptions
- ✓ Full access to all contracts and invoices

Certifications + Specializations + Licensing Expertise: Cluster Reply. Excellence for Your IT.

With our status and long-standing experience as an Azure Expert MSP, we can support you not only in seamlessly transitioning your Enterprise Agreement to the CSP program but also in optimizing your overall licensing setup for additional Microsoft products. Cluster Reply holds numerous verified Microsoft Specializations — ranging from cloud environments and IT security to certified managed services. For every area of your Microsoft ecosystem, you have dedicated experts at your side.

What can we do for you?

Get in touch with Cluster Reply today: csp.de@reply.de