

Accessibility statement for the website <https://www.reply.com/> for the entities referred to in Article 3, paragraph 1-bis of Law No. 4 of 9 January 2004

Reply Spa is committed to making its website accessible in accordance with Law No. 4 of 9 January 2004. This accessibility statement applies to the website <https://www.reply.com/>.

Compliance status

Partially compliant

This website is partially compliant with the requirements set out in Annex A of the UNI CEI EN 301549 standard, due to the non-conformities listed below.

Non-accessible content

The following content is not accessible for the reason indicated:

- Non-compliance with Law No. 4 of 9 January 2004.

9.1.1 Non-text content

Some non-text content does not yet have a suitable text alternative, which means certain information may not be fully accessible to users relying on assistive technologies.

9.1.3.1 Info and relationships

In some sections, the logical and structural relationships between interface elements are not fully reflected in the code, which may prevent assistive technologies from interpreting the content correctly.

9.2.4.6 Headings and labels

Some headings or labels do not consistently or clearly convey the purpose or content of the elements they reference, which can affect the browsing experience.



Preparation of the Accessibility Statement

This statement was prepared on 20/10/2025.

The information provided in this declaration has been obtained from:

- An evaluation conducted by third parties

Performed by Concept Reply, a subsidiary of Reply Spa.

The statement was last reviewed on 20/10/2025.

Reporting methods and contact information of the Service Provider

This statement can be accessed on the webpage <https://www.reply.com/en/accessibility>.

To report any issues or provide feedback, please send an email to accessibility@reply.com.

The contact person for reporting is i.caia@reply.com

Reporting methods to AgID (Agenzia per l'Italia Digitale)

In case of an unsatisfactory response or lack of response within thirty days to the notification or request, the individual concerned can submit a report using the method indicated on AgID's institutional website

(<https://www.agid.gov.it/it/design-servizi/accessibilita>).

Information about the website / mobile application

1. The website publication date: 03/12/2022
2. Usability testing has been conducted: yes.
3. CMS used for the website: TamTamy Bento.
4. Currently there is no mobile application, but the site is developed in responsive mode and can be accessed on any mobile device.

Information about the organization

1. The number of employees with disabilities in the administration: 5.
2. The number of workstation for employees with disabilities: 0.