



## Abstract

The client faced challenges in integrating the institutional banking book and trading book inherited as a result of a recent business acquisition. Advantage Reply provided knowledge and expertise in operational risk to provide support and deliver a comprehensive solution addressing integration risks.

# Operational Risk Management of the Bank Integration Streams

## THE CLIENT

The client is a major UK commercial and retail bank with the international wholesale banking conglomerate.

## THE CHALLENGE

The client is a member of an international banking consortium that purchased a European-based, major international banking conglomerate. The business acquired by the client was predominantly the institutional banking book and trading book exposures.

The role comprised of providing control of over 40 integration work streams to identify integration risks and issues. The objective was to measure, manage, monitor and mitigate risks and issues specifically related to integration.

## APPROACH AND SOLUTION

Advantage Reply utilised its knowledge and experience within operational risk to identify the key areas of focus. A series of processes were created to cover the following:

- Collation and ongoing control of risks/issues;
- Managing operational risk relationship managers and owners of risks across multiple geographies and legal entities related to the integration;
- Senior Management reporting of risk issues;
- Engagement with key integration steering committee/workgroups and other integration management activities to draw out and manage integration risk and issues;
- Liaison with Integration Management Teams and various integration project sponsors; and Liaison with Group Internal Audit, legal and regulatory Risk.

## RESULTS AND BENEFITS

Avantage Reply delivered a comprehensive solution. Upon delivery, the client asked Avantage Reply to provide additional operational risk support to assess business areas of major and significant risks related specifically to combined management activities and to facilitate the business area development of mitigation strategies.

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The firm's delivery capabilities cover advisory services (Risk/Finance/Treasury Subject Matter Expertise), Program and Project Management, Business, Functional, and Data Analysis.

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