

CREDIT ALLOWANCE PROCESSING - EXTENSION FOR SAP Business ByDesign®



Xpress Reply develops extensions of SAP Business ByDesign® that specifically address the needs of B2C business and mail order business. SAP Business ByDesign® is a fully integrated on-demand business software for small and medium enterprises.

THE CHALLENGE

In B2C business, credit allowances have to be issued quickly and easily. At the same time, credit allowances need to be kept under control and they can also be used to analyse problems in other business processes (e.g. in product quality).

THE SOLUTION

Xpress Reply has developed an extension for SAP Business ByDesign which integrates seamlessly into the existing functionality of SAP Business ByDesign. The extension can be selected from the SAP store by SAP Business ByDesign users and is available for use immediately after activation.

YOUR BENEFITS

With this extension for SAP Business ByDesign for credit allowances, credits for a specific invoice can be issued conveniently from the client management module: Simply press a button in the invoice view.

In order to avoid misuse of credit allowances, each business unit and product category can be given an individual credit limit within which employees can make independent decisions. Above these limits the credit note is forwarded directly to an authorised person for approval within an authorisation process.

When credit notes are issued, the reasons can be assigned to go through a comprehensive cause analysis. Credit notes are checked thoroughly to ensure that the overall amount credited to an invoice does not exceed the invoice total. Credit allowance hunters can be identified in the reports.

Personalisieren Anpassen Hilfe

Kulanz:

Sichern Schließen

Rechnung Kundendaten

Rechnungsnummer: 1RE-6-2011 Kundennummer: 1000100
 Rechnungsdatum: 16.02.2011
 Rechnungsbetrag: 139,83 Euro

Rechnungspositionen

Positionennummer	Produktnummer	Beschreibung	Menge	Betrag
<input checked="" type="checkbox"/> 10	P110220	Kaminset	2 Stück	83,30 Euro
<input type="checkbox"/> 20	P100701	Karton	1 Stück	4,17 Euro
<input checked="" type="checkbox"/> 30	P110220	Kaminset	1 Stück	41,65 Euro
<input type="checkbox"/> 40	P100702	Holzpalette	1 Stück	10,71 Euro

Kulanzdetails

Kulanzbetrag: 15,00 Euro
 Kulanzgrund: Lange Lieferzeit
 Kommentar: Lieferung war für Samstag zugesagt, erfolgte aber erst am Montag trotz Expresslieferung, Kunde besteht auf Erstattung der Lieferkosten

Angelegt von
 Mitarbeiter: Sandra Mohr



As an industry specialist for retail and end-customer business, Xpress Reply offers IT solutions to support customer-oriented processes. Xpress Reply uses standard software from leading manufacturers as well as its own solutions to meet the special requirements in the B2C field. Our customers profit from innovative and reliable solutions, the sound industry knowledge of our Consultants and the partnership-like cooperation with us. The inclusion in the network of the European-wide IT service provider Reply gives Xpress Reply additional access to the knowledge of over 3,000 IT experts. In 2010, Reply had a turnover of over 384 million euros in the main offices in Italy, Germany and the United Kingdom.

Xpress Reply
www.reply.de