Networking and OSS Capabilities
Networking & OSS Competences

Key Projects
- Network Audit and Assessment
- Data Centre Design and Implementation
- Core Packet Network (MPLS VPN) Design
- Enterprise Data Network Design and Implementation
- Secure Internet service hosting
- Network Probing (active and Passive)
- Network Health and QoS monitoring

Key Facts
- Many of the first generation MPLS VPN Networks now require refresh
- Advances in Data Centre technologies mean there are great savings to make in this area (performance, space, power)
- It is predicted that M2M traffic will become predominant in the network by 2012
- The addition of MVNOs provides further complexity for all forms of management and reporting
Networking, LAN, WAN & Data Centre

Challenge

- Monitoring, managing and troubleshooting large and technologically diverse estates
- Reducing footprint and consumption within the Data Centre
- Reducing manual intervention and improving efficiency

Reply’s Approach

- Embracing new technologies for defined business benefit
- Consultative approach to requirements gathering and design
- Complete Knowledge Transfer
Operational Support Systems

Challenge

• Reducing vast numbers of alerts to the root cause
• Effectively tracking performance and SLA’s on a per customer basis
• Obtaining insight into increasingly complex networks with exponentially increasing traffic

Reply’s Approach

• Vendor agnostic product selection process
• Knowledge of wide range of leading products
• Complete system integration capabilities
• Full Operation Centre design
Sytel Reply’s OSS and Networking Capabilities

Sytel Reply’s proposition consists of:

**Audit & Assessment**
Sytel Reply audits and assess networks based on business requirements:
- Speed & Performance
- Resilience and Disaster Recovery
- SLA/KPIs
- Traffic classes
- Process optimisation

**Design & Delivery**
Sytel Reply provides the linkage between business strategy and technology design and implementation:
- Data centre
- Lan / WAN
- IP / MPLS VPN
- NSS / OSS

**Vendor Selection**
Sytel Reply does not resell products and as such it is agnostic to vendors. From this position it can perform the full Vendor selection process:
- Requirements
- RFI / RFQ
- SWAT Analysis
- PoC

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**E2E Quality Management**
Thanks
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